

Blue Skies Veterinary Physiotherapy

Terms and Conditions

contact@blueskiesveterinaryphysiotherapy.co.uk

07732 645391



All Veterinary Physiotherapists are required to work under the Veterinary Surgeons Act 1966, therefore Veterinary consent **must** be obtained prior to Veterinary Physiotherapy Treatment and with any subsequent diagnosis.

Payment is required in full at the time of treatment, by cash, cheque, or card. Treatment post-surgery or injury may be included within your animal's insurance, please discuss this with your policy provider. Payment is required in full at the time of treatment for all insurances cases.

Cancellation policy: Cancellations made within a 24 hour notice period prior to treatment sessions will be required pay half (50%) of the session cost. Please inform us of any cancellations as soon as possible, so cancellations can be confirmed. If your animal or an animal in the same yard/household has been in contact with or is diagnosed with a contagious disease, the session must be cancelled. For these cases cancellation charges will not apply.

Privacy Policy: Blue Skies retains client clinical records and consent forms. All client details are correctly stored following client confidentiality law under the Veterinary Surgeons Act 1966 and the General Data Protection Regulation. We will not disclose or discuss client information to any third party member. Veterinarians or paraprofessionals involved in the client's case may request copies of relevant records. Client information will only be shared with the consent of the client.